

# Forget Me Not Flower Appeal

## Frequently Asked Questions

### Who does St John's Hospice care for and where?

St John's Hospice provides specialist care and support for patients and their families in North Lancashire, South Lakes and parts of Yorkshire, we cover a population of 250,000 from Garstang to Grasmere and we run several services including an inpatient unit, a Hospice at Home service, a clinical nurse specialist team and night sitting service.

We have doctors, nurses, physiotherapists, social workers, a family support team, cooks, cleaners, maintenance and many more people who make it possible to focus on giving outstanding care to people when they need it most. For more information on what we do please visit the website [www.sjhospice.org.uk/flowerappeal](http://www.sjhospice.org.uk/flowerappeal)

### What is the Forget Me Not Appeal?

The appeal is a new way of helping you celebrate the ones you love. Each metal work flower you purchase can be made in dedication of the ones you love and also provides vital funds to support patient and family care in our community.

Each flower you purchase will join hundreds of others across two venues in Lancaster and South Lakeland this Summer. Once the display finishes you will be able to collect a dedication card designed by local artist Bells Scambler and your flower and to be added to your own garden display or you may choose to gift this on.

### How do I purchase a flower?

You can purchase your hand-crafted metalwork flower either online at [www.sjhospice.org.uk/flowerappeal](http://www.sjhospice.org.uk/flowerappeal) or fill in the form, available on the website or from the Hospice reception, and send it back to us at St John's Hospice, Slyne Road, Lancaster, LA2 6ST. To make a dedication over the phone please call the Supporter Care team (Monday – Friday, 9am-5pm) on 01524 382538.

*Flowers will not be available to purchase at the display venues.*

### How much is a metalwork Forget Me Not Flower?

It is £35 per flower for a blue Forget Me Not Flower & £100 per flower for a copper-coloured flower and you are welcome to purchase as many as you like. We only have a limited number of flowers so make sure you don't miss out.

### What do I receive?

Your purchase will see you receive one flower and dedication card to keep, this will be available to you upon completion of the displays from September.

### When will I receive my flower?

When you purchase your flower, you will be able to nominate where your preferred collection following the flowers displays. The collections are as follows:

- **St John's Hospice**, Slyne Road, Lancaster, LA2 6ST  
**3-7pm Friday 9th & 10am-2pm Saturday 10th September**
- **Kendal Charity Shop**, 68 Highgate, Kendal, LA9 4HE  
**10am-4pm Monday 12th to Saturday 17th September**

For anyone unable to collect their flower their order will be send out via the post in the following two weeks after the collection dates.

### Where will my Forget Me Not flower be displayed and when?

The spectacular blue flowers will be displayed in their hundreds between **Monday 1st August until Wednesday 31st August 2022** at **Brockhole on Windermere**, Windermere, Cumbria, LA23 1LJ And **Lancaster Castle**, Castle Hill, Lancaster LA1 1YN.

The 100 limited copper-coloured flowers will be displayed at St John's Hospice between **Monday 1st August until Wednesday 31st August 2022**

### Will I know which flower is mine?

The Forget Me Not's on display are not labelled by each individual dedication. We hope you can enjoy the displays as a collective before receiving your flower(s) that then become special to you when you take them home in September 2022.

### Will it be free to view the display?

The displays are free to view, however please check opening times, parking fees and look at the other activities you may want to do on your visit to each venue, including the wonderful cafes.

### What are the care guidelines for the metalwork flowers?

The Forget Me Not Flowers are made from stainless steel with a hollow stem and painted petals. The flowers are best kept in sheltered locations for the best possible lifespan and therefore to stay clear of adverse and harsh weather conditions, in particular during winter. If you do wish to keep it outside long term it is recommended that you apply a yacht varnish every three months for longevity.

Any further questions please email [supportercare@sjhospice.org.uk](mailto:supportercare@sjhospice.org.uk), please note this inbox is monitored Monday- Friday, 9am –5pm.