



Frequently Asked Questions

What is Light Up a Life?

Light Up a Life is a campaign that allows people to honour someone special. You can give any amount in memory or in celebration of a loved one and receive a handwritten card in receipt of your dedication.

The campaign is aimed at offering time to reflect during the festive season and invite everyone to take part in celebrating or remembering loved one.

How do I make a donation?

You can donate either online at www.sjhospice.org.uk/lightupalife, fill in a form and send it back to us at St John's Hospice, Slyne Road, Lancaster, LA2 6ST or you can call and ask for the Supporter Care on 01524 382538.

Can I drop my donation off at the Hospice?

Yes, you are welcome to drop donations off at our reception as long as guidelines permit and reception is open.

What do I receive for my donation?

For your donation you will receive a handwritten dedication card with your loved one name. You are also welcome to join one of three events taking place in December.

How long does the dedication card take?

Because the dedication cards are a hand written it can sometimes take us a few weeks to make sure they are written and sent out in the post.

Is there an event in Kendal or Lancaster this year?

Yes, our events are back.

Friday 3rd December - 6:30pm St Joseph's Catholic Church, Slyne Road, Lancaster, LA1 2HU*

Monday 6th December - 6:30pm Kendal Parish Church, Kirkland, Kendal LA95AF*

*Please note that our events continue to be FREE for everyone to attend, however we will be releasing tickets in November on a 'first come first serve basis' in order to manage numbers.

How do I get a ticket?

The free event tickets will be available at the beginning of November on a first come first serve basis. Details will be available on our website. The ticketing system allows us have safe and comfortable numbers inside the venues.

Is there still a virtual event & how do I take part?

Yes, we also have a virtual event happening on:

December at - 6pm Online Event - available via [St John's Hospice Facebook](#) page & [YouTube channel](#).

All details will be available on our website on facebook page closer to the time.

How do I add to the online photo wall?

The online photo wall is available for those who donate online to add a photograph and short message as this will be added to our website picture gallery. If you would prefer to send in your image and short message please email fundraising@sjhospice.org.uk and we will be happy to add it for you. It may take a couple of days for the team to process your entry.

Where is the online 'Supporting you this Season' guide?

The gentle suggestions for adults and children on how you may choose to approach festive activities this year is available as a downloadable PDF on the website, please visit www.sjhospice.org.uk/lightupalife