

Visiting St John's Hospice during the Coronavirus Pandemic

Welcome to St John's Hospice



You will be aware that hospitals, hospices and care homes have stopped all visiting. We however have continued with limited visiting because we know this is beneficial to patients and families. We can only continue to do this safely with your cooperation. We therefore need all patient visitors to respectfully follow these procedures:

- ⇒ Do not visit if you have a temperature or a new cough
- ⇒ Wash your hands in the designated area and apply PPE as directed
- ⇒ Follow social distancing rules and **remain two metres apart inside the hospice**. While on the ward you will be asked to wear PPE, **please keep the PPE on at all times**
- ⇒ **You will be unable to leave the ward and re-enter** during a visit as this requires a change of PPE. This is a scarce resource, purchased by our own charitable funds
- ⇒ Please do not wait in the reception area to visit someone. Also do not wait outside the hospice reception with family and friends in groups as this breaks social distancing advice. You will need to wait in your car or outside in a safe place
- ⇒ Visiting hours are between **2pm and 5pm** for patients at the end of life
- ⇒ Patients can have **a maximum of two visitors per bed at any one time and a maximum of four different visitors per day**
- ⇒ **If you arrive to visit someone who already has had four visitors that day you will unfortunately not be able to visit your loved one** – you therefore need to arrange staggered visits with your fellow family members and friends.

Thank you for your help in keeping everyone as safe as possible during the coronavirus pandemic. If you have any queries please speak to the Nurse in Charge.

Maddy Bass, Director of Nursing and Quality

For updated information please go to www.sjhospice.org.uk/coronavirus/