

Spring Prize Draw 2019 – Terms & Conditions/Rules

- The St John's Hospice Lottery is registered with the Gambling Commission – www.gamblingcommission.gov.uk. Lottery promoter C Butterworth. Registered charity no: 1157030.
- The Spring Prize Draw 2019 will be drawn on Wednesday 20th March 2019.
- The winning numbers will be randomly selected electronically via our donorflex database. The result of the draw is final and no correspondence will be entered into.
- All winners will be notified within 7 days of the draw date.
- A list of winners will be recorded and available on request from the lottery department after the draw and will also be available on our website.
- Ticket buyers details will be kept for the purpose of contacting the winners and auditing purposes. The buyers' information will also be recorded on our lottery database; donorflex.
- Entries into the draw must be returned to the hospice by Wednesday 13th March 2019 to be entered into the draw. Any late entries received will be treated as a donation to St John's Hospice.
- We will comply with all data protection requirements and protect our supporters' personal data. Please note that St John's Hospice Lottery will not accept liability for the loss, theft or delay in any communication sent by post, email or for any delays in the banking system. The correspondence will be kept for 3 years.
- All income and expenditure will be submitted to the Gambling Commission within 90 days of the draw.
- Under the Gambling Act 2005 St John's Hospice Lottery has a statutory duty to verify that all buyers are aged 16 or over. It is an offence for anyone under the age of 16 to participate in any form of gambling, including lotteries and scratch cards. St John's Hospice Lottery may on occasion carry out checks to verify this requirement. If any supporter is subsequently found to be less than 16 years of age, any tickets already paid will be returned and every effort made to retrieve any winnings.
- St John's Hospice Lottery supports Gamble Aware. Visit www.begambleaware.org for more information.
- You must be aged 16 and over and resident in the UK to buy a raffle ticket. Under age gambling is an offence. We are committed to protecting our young people and preventing under age play.
- Any complaint relating to the operation of the lottery or raffle should be sent in writing in the first instance to Catherine Butterworth, Director of Income Generation, St John's Hospice, Slyne Road, Lancaster, LA2 6ST. In the event that a complaint or dispute remains unresolved it will be referred to arbitration via the Independent Betting Adjudication Service (IBAS).